

Right to Request Flexible Working Policy

This flexible working policy gives eligible employees an opportunity to request a change to their working pattern.

We will deal with flexible working requests in a reasonable manner and within a reasonable time. In any event the time between making a request and notifying you of a final decision (including the outcome of any appeal) will be less than three months unless we have agreed a longer period with you.

This policy does not form part of any employee's contract of employment and we may amend it at any time.

Eligibility

To be eligible to make a flexible working request, you must:

- Be an employee;
- Have worked for us continuously for at least 26 weeks at the date your request is made; and
- Not have made a flexible working request during the last 12 months (even if you withdrew that request).

What Is a Flexible Working Request?

A flexible working request under this policy means a request to do any or all of the following:

- To reduce or vary your working hours;
- To reduce or vary the days you work;
- To work from a different location (for example, from home).

Making a Flexible Working Request

Your flexible working request should be submitted to us in writing and should be dated. It should:

- State that it is a flexible working request;
- Explain the change being requested and propose a start date;
- Identify the impact the change would have on the business and how that might be dealt with; and
- State whether you have made any previous flexible working requests.

Meeting

We will arrange a meeting at a convenient time and place to discuss your request. You may be accompanied at the meeting by a colleague of your choice. They will be entitled to speak and confer privately with you, but may not answer questions on your behalf.

We may decide to grant your request in full without a meeting, in which case we will write to you with our decision.

Decision

We will inform you in writing of our decision as soon as possible after the meeting.

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Julie Scobie

Financial Director

2nd May 2023