

Quality Policy

Kilmac's business systems and quality support, profitability and long-term growth are achieved by meeting the requirements of our repeat and new business customers across the market in which we operate. Kilmac's principal aims are to:

- Continually improve our commercial and technical performance.
- Develop staff potential through career opportunities and training.
- Promote a real commitment to providing a quality product, successful handover and aftercare.
- Consistently achieve best practice by team working, collaboration and knowledge sharing.
- Record and investigate all non-conformances and implement improvement plans to prevent any repeat.
- Promote a continual improvement ethos, identify improvement opportunities, and implement changes.
- Have a real understanding of our customers and their business requirements.
- Strengthen working relationships both internally and externally.
- Procure work not solely on price but by offering innovation and added value.

Everyone working for Kilmac has responsibility for ensuring that the quality of their own work, and the work of the people they supervise, meets the minimum requirements set out in the Employee Handbook, and is controlled using our quality system check forms. The management system meets the requirements of ISO 9001 and the needs of the company.

Kilmac is fully committed to continually reviewing and improving its business and quality management systems and ensuring compliance with all statutory and regulatory requirements. The business systems and objectives will be communicated, reviewed and audited through the operational business structure.

A handwritten signature in black ink, appearing to read 'Richard Kilcullen', with a horizontal line underneath.

Richard Kilcullen
Kilmac Group Director

Date: 16.10.23